**Use-Case Name:** Set appointment **ID:** 3 **Importance Level:** High

**Primary Actor:** student, consultant **Use Case** **Type:** Detail, Essential

**Stakeholders and Interests:**

Student find their desireable consultant and set appointment.

Consultant will accept consult request and get paid based on duration and amount of sessions.

Payment process is done by online bank portal.

**Brief Description:** This usecase describes the process of finding consultants by students and setting appointments.

**Trigger:**

Student search for consultants by typing their name or using filters.

**Type:**

External

**Relationships:**

Association: student, consultant

Include: online payment

Extend:

Generalization:

**Normal Flow of Events:** 1. Student search about consultants by typing their name or using filters such as price, score,... in search bar 2. A list of consultants adn their details appears on the screen. 3. Student click on their desireable consultant 4. The consultant details such as free times table, speciality, score, comments will appear on screen 5.Student can request for consult sessions by clicking on request button 6. Student choose the number of sessions and duration based on free time schedule. 7. A request message is sent to the consultant 8. If consultant accept request A accept message is sent to student. If consultant does not accept, 7-1: consultant rejection exceptional flow is perforemd 8. Student is redirected to bank portal by clicking on accept message 9. If Student pays the price based on duration and number of sessions, a successfull transaction message is sent to consultant. If student does not pay 9-1: payment failed exceptional flow is performed. 10.The selected time and days will be removed from free time table.

**Sub Flows:** 7.1: making reservations the user is directed to the travelling service providers’ page to reserve and pay for the desired services.

**Alternate/Exceptional Flows:** 7-1.consultant rejection: A rejection message is sent to student.

9-1.payment fails : request is expired after 24 hours.